THE MOST EFFECTIVE REFERRAL OCCURS AT THE TIME OF THE INTERVIEW.

Putting the patient in direct contact with the counselor or therapist is effective. If a patient is not ready, referral information should be provided as part of the discharge instructions. Referral destinations should be contacted ahead of time so that they are familiar with the ED protocol.

The following information can be used by hospital staff to determine referral resources for your community. After referral information is compiled the information can then be inserted into the "Alcohol: How Much Is Too Much" brochure. A sample brochure is provided.

If your hospital does not have a treatment facility, possible referral destinations are:

- Community programs for alcohol abuse. Check your local phone directory. Look for words such as: alcohol abuse, addiction, health agencies, mental health, shelters, social service
- Local ethnic-specific organizations may have programs and resources
- Local law enforcement and court system
- · National organizations with local chapters

Referral Resources — National

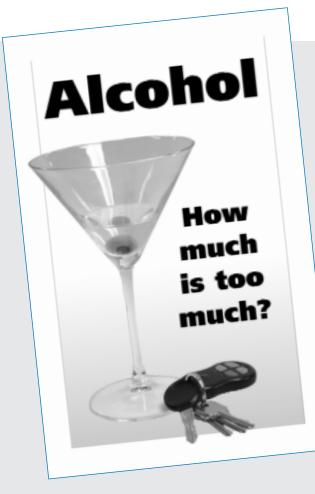
• On page two of this resource worksheet is a listing of national programs for alcohol abuse. This page was developed for you to copy and include as part of the discharge instructions.

Referral Resources — Local

• On page three of this resource worksheet is a limited listing of national programs for alcohol abuse, and space for you to fill in local resources. This page can be used to assist with the development of a resource list for your community. After the list is compiled, the referral information can be copied and included as part of the discharge instructions.

"Alcohol: How Much is Too Much" Brochure

• A sample brochure is provided in this kit. On the last page are instructions on personalizing the information for your facility. This brochure was developed for you to copy and include as part of the discharge instructions.



"Alcohol: How Much is Too Much" Brochure is included in this kit for you to customize and distribute. A PDF of this brochure is also available at www.acep.org

National Hotlines

•	Alcohol and Drug Helpline (public and private resources).	800-821-4357
•	National Council on Alcoholism & Drug Dependence Hopeline	800-622-2255
•	Alcohol & Drug Abuse Hotline (literature and private programs)	800-729-6686

Alcoholics Anonymous (AA)

• Alcoholics Anonymous offers educational pamphlets. In addition, they offer material for people who have special needs such as material and literature in Braille, videos in American Sign Language, easy-to-read pamphlets, and much more. Central offices, intergroups and answering service phone numbers are available on their website.

P.O. Box 459, Grand Central Station New York, New York 10163 212-870-3400 www.alcoholics-anonymous.org

Moderation Management

• Self help group for those who want to moderate their drinking. Intended for problem drinkers who have experienced mild to moderate levels of alcohol related problems. Not for alcoholics, chronic drinkers or those who experience significant withdrawal symptoms when they stop drinking.

425-483-5293 www.moderation.org mm@moderation.org

National Council on Alcoholism and Drug Dependence, Inc. (NCADD)

• Operates a network of affiliates with advocacy, education, prevention and treatment programs. Fact sheets and general brochures are available for sale.

12 West 21st Street New York, NY 10010 212-206-6770 800-NCA-CALL (Hopeline) www.ncadd.org

National Institute on Alcohol Abuse and Alcoholism (NIAAA)

• Pamphlet and brochures are available ("Alcoholism: Getting the Facts," "Drinking and Your Pregnancy," "How to Cut Down on Your Drinking," and the "Physicians' Guide to Helping Patients with Alcohol Problems") and can be downloaded from

silk.nih.gov/silk/niaaa/publication/ publication.htm www.niaaa.nih.gov/

Salvation Army

• They comprise the largest residential substance abuse rehabilitation program in the US. Locations are listed on their website. The Salvation Army has spiritually-based residential programs.

USA National Headquarters P O Box 269 Alexandria, VA 22313 703-684-5500

703-684-3478 (fax) www.salvationarmy.org/

Substance Abuse and Mental Health Services
Administration (SAMHSA)

• The SAMHSA compiles a National Directory of Drug Abuse and Alcoholism Treatment Programs.

- findtreatment.samhsa.gov
- National Clearinghouse for Alcohol and Drug Information
- www.health.org/catalog/index.htm
- List of State Substance Abuse Agencies. findtreatment.samhsa.gov/ufds/abusedirectors/ 5600 Fishers Lane Rockville, MD 20857 info@samhsa.gov www.samhsa.gov

• Veterans Health Administration, National Center for Health Promotion and Disease Prevention (NCHP)

 According to the NCHP, every VA facility is required to offer certain services to VA eligible beneficiaries, one of which is assessment and counseling for problem drinking. The NCHP develops and maintains current information on VHA clinical activities.

National Center for Health Promotion VA Medical Center 508 Fulton Street Durham, NC 27705 919-416-5880 919-416-5879 (*fax*) gagni001@mc.duke.edu www.va.gov/NCHP/ www.va.gov/health (*provides a facility locator*)

REFERRAL RESOURCES — LOCAL

National Hotlines Alcoholics Anonymous (AA) Churches • The only requirement for membership is a desire to Name__ stop drinking. There are no dues or fees for AA membership; AA is self-supporting. Their primary purpose Address____ is to stay sober and help other alcoholics to achieve Phone ____ sobriety. Primary Focus _____ National AA P.O. Box 459, Grand Central Station Services Provided New York, New York 10163 212-870-3400 **Shelters** www.alcoholics-anonymous.org Local AA (include locations and times of meetings) Name Location_____ Time_____ Address____ Location_____ Time_____ Phone _____ Location Time Primary Focus ____ Salvation Army Services Provided • They comprise the largest residential substance abuse rehabilitation program in the US. Local Government Services **USA** National Headquarters Name P O Box 269 Alexandria, VA 22313 Address____ 703-684-5500 703-684-3478 (fax) Phone www.salvationarmy.org/ Primary Focus _____

Local Salvation Army ______ Local Salvation Army ______ Local Salvation Army _____

• Veterans Health Administration, National Center for Health Promotion and Disease Prevention (NCHP)

• According to the NCHP, every VA facility is required to offer certain services to VA eligible beneficiaries, one of which is assessment and counseling for problem drinking.

National Center for Health Promotion VA Medical Center 508 Fulton Street Durham, NC 27705 919-416-5880 919-416-5879 (*fax*) gagni001@mc.duke.edu (*email*) www.va.gov/NCHP/ www.va.gov/health (*provides a facility locator*)

Closest VA Medical Center

Name	
□ Inpatient □	

Services Provided _____

Detoxification Centers

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ervices Provided	

Hospital-based treatment programs

Name		
Address		
Phone		
Primary Focus		
Services Provided		
Inpatient Dutpatient		

Substance Abuse Treatment Programs

Name			
Address			
Phone			
Primary Focus			
Services Provided			
Inpatient	Outpatient		

CUSTOMIZE THE "ALCOHOL: HOW MUCH IS TOO MUCH" BROCHURE

Below is an example of how community drug and alcohol treatment resource information can be used to customize the brochure provided in this kit. Feel free to adapt the brochure for your facility and community.

Drug and Alcohol Treatment Resources

Alcoholics Anonymous (A.A.)	
AL-ANON (for family members)	

Grant Street Partnership

Northside Community Outpatient Services

Multicultural Ambulatory Addiction Services

426 East Street, New Haven					495-7	710
Hours: 9:00 am - 9:00	pm 🚽					
Comprehensive outpatient treatm ohol and o di for						
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Hispa linic						
1 Long Drive, N	ew Haver				.789-	?
Mo., Tu.,	5:00, W	-				
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Hispanic community. or a ointment or

Yale Psychiatric Institute (YPI)

Substance Abuse Treatment Unit (SATU)

