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Dr. Ross is Professor of Emergency Medicine at Emory University School of Medicine in Atlanta Georgia. He provides patient care at Emory University Hospitals. He is Chief of Service Observation Medicine for Emory Healthcare, with oversight of 5 Emergency Department Observation Units. He is Medical Director of the Chest Pain Center at Emory University Hospital, and co-chair of the Emergency Medicine Administrative Fellowship.

He is Co-Chair Chest Pain Steering Committee, Emergency Quality Network (E-QUAL), American College of Emergency Physicians. He is a founding member and past president of the Society of Chest Pain Centers, and currently on the American College of Cardiology's Accreditation Management Board. He has served a three year appointment on the Center for Medicare and Medicaid Services (CMS) Ambulatory Payment Category (APC) Advisory Panel, serving as chair of the panels' "Observation and Visit Subcommittee" where he advised CMS on policy impacting 27 million annual outpatient visits. He has published and lectured extensively in the areas of observation medicine and acute cardiovascular emergencies.