Patient is 65+

**Patient**

- Arrives at ED
- Sits in waiting room

**Triage Nurse**

- Assigns ESI
- Screens for fall risk
- Screens for abuse/neglect
- Room immediately?
- Rooms patient
- Receives standard care
- Gets discharged, transferred, or admitted
- Gets admitted

**Bedside Nurse**

- Monitors ED track board for 65+ and completion of screens
- Evaluate chart for POLST/COLST, surrogate decision-maker
- Performs tier 1 screens for frailty, delirium, dementia
- Positive on any tier 1 screens?
  - Yes: Performs tier 2 screening as appropriate
  - No: Positive on tier 2 or other flags for GEM care?
    - Yes: Alerts attending and bedside nurse to any positive screens, and if POLST is Limited/CMO, or surrogate decision-maker activated
    - No: YES

**GEM Nurse**

- Evaluates and assesses patient
- Place orders for any in ED consults (PT/OT, palliative, psych, etc.)
- Confers with team on disposition
- Discharge?
  - NO: Transfer?
    - NO: Admit?
    - YES: Evaluated and assessed patient
- Delivers assessment
- YES
- Coordinates home health referral, other supportive measures; DME, O2 if needed; transpo if needed
- Coordinates placement at SNF or swing bed

**EM Provider**

- Asks patient/surrogate 2 questions: 1) fears/concerns and 2) hopes/expectations?
- Evaluates and assesses patient
- Confers with team on disposition
- Discharge?
  - NO: Transfer?
    - NO: Admit?
    - YES: Evaluated and assessed patient
- Delivers assessment
- YES
- Coordinates home health referral, other supportive measures; DME, O2 if needed; transpo if needed
- Coordinates placement at SNF or swing bed

**Interdisciplinary Personnel**

- Receives standard care
- Transfer?
  - NO: Admit?
  - YES: Evaluated and assessed patient
- Delivers assessment
- YES
- Coordinates home health referral, other supportive measures; DME, O2 if needed; transpo if needed
- Coordinates placement at SNF or swing bed

**Case Management**

- Receives standard care
- Transfer?
  - NO: Admit?
  - YES: Evaluated and assessed patient
- Delivers assessment
- YES
- Coordinates home health referral, other supportive measures; DME, O2 if needed; transpo if needed
- Coordinates placement at SNF or swing bed